

Curriculum Vitae – Zdeněk Indra

Personal information

First name / Last name	Ing. Zdeněk Indra PdG.
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Nationality	Czech
Date of birth	August 16 th , 1979

Profile

A projects oriented professional with strong experience in line management of project management team, deliveries of international projects in business and IT areas. The program and project management experience has been proven by successful delivery of national and international projects, in waterfall and agile approach. Stakeholder management, strong business orientation, thinking out-of-box and sensitive cooperation with other nationalities were critical for it.

I managed large programme from business requirements collection further, dealt with off-shore and near-shore resources and helped finding joint solution for business and IT. Career track record includes engagements in CRM, ERP, operation efficiency and product launch projects, always with support of proper project governance and methodology.

I have experience from telecommunications and banking industry and from both project and line management.

I love working with people and I always find proper and innovative way how to motivate the team to deliver on time.

Career History

11/2013 – present	Pojišťovna Komerční Banky, Société Générale group (finance) Head of Project Management - managing team of 5 project managers, around 12 projects in project portfolio, 10.000 MDs yearly - successful setup evaluation system for projects' participants - introduced release management for IT systems - setup closer cooperation between IT and business on projects - participated on improvement of the business requirement collection by developing more structured and measurable approach See Assignment History for selected projects
01/2008 – 06/2013	T-Mobile Czech Republic, Deutsche Telekom group (telecommunications) Senior Project Manager Managed projects with up to 200 team members involved. Deployment of solution for millions of customers. See Assignment History for selected projects
09/2000 – 12/2007	Czech Consolidation Agency (investment banking) Head of IT and Facilities Department Head of IT Department Team Leader of Development IT Analyst See Assignment History for selected projects

Qualification

Education

Master's degree in Information Technology

University of Economics, Prague, Czech Republic

Postgraduate Diploma in Enterprise Information Management

Henley Business School, England

Language skills

English - Fluent

German - Basic

Assignment History

Project Manager – Solvency II regulatory compliance	11/2013 – present
<p>Solvency II is EU regulatory directive for insurance market. The project delivers regulatory reporting, new data warehouse platform for future use and outsourcing of DWH platform to parent company.</p> <p>I'm responsible for delivery of new DWH platform (platform, contract, SLAs etc.), regulatory reporting, cooperation with KPMG as system integrator and cooperation within SG international programme.</p>	
International Project Manager – Global Messaging System	11/2012 – 06/2013
<p>The 5 leading mobile network operators Vodafone, Telefónica, Orange, Telecom Italia Mobile and Deutsche Telekom have joined forces to create new global messaging system that will replace SMS and MMS messaging. Meanwhile, this system has become an official GSM Association standard.</p> <p>I was responsible for delivery in Czech Republic, coordination with the other 8 countries within Deutsche Telekom Group and coordination within Vodafone and Telefónica within Czech Republic.</p>	
Programme Manager – New Generation CRM Program	05/2011 – 11/2012
<p>A Program Manager managing NG CRM program at T-Mobile CZ. The NG CRM was wide international program intended to implement new "Kernel-Based" Siebel CRM solution into T-Mobile application landscape. The program delivery covers localization of Siebel and its integration into legacy systems, organization change, migration into target platform and all related project activities from End-2-End perspective.</p> <p>The NGCRM program size was around 80+ applications impacted, 200+ people involved, 8 suppliers being managed and 1,5 year realization duration.</p> <p>The programme included business requirements collection (up to 20.000 business requirements), solution design, user training, business processes redesign, managing offshore team and dealing with top management.</p>	
International Project Manager – Cloud Implementation	03/2010 – 05/2011
<p>Cloud computing is innovative approach how to run IT applications more efficiently with lower costs. I setup program organization, prepared the setup for migration of individual applications to the cloud. It was part of large international programme – it was done together with other 5 countries, the data centres were in Germany and it was operated from Slovakia.</p> <p>Our Czech team was regarded for the most successful initiation of all participating countries.</p>	
International Project Manager – Data Centers Consolidation	09/2009 – 03/2010
<p>I was responsible for moving T-Mobile CZ applications to German data centers as a project manager. I had to coordinate our Czech service organization with German providers and with Slovak operation center. Around 14 of our suppliers were involved.</p> <p>We delivered the benefits on time and gained 20% reduction of operating costs.</p>	
International Project Manager – SAP Migration to Cloud	01/2009 – 09/2009
<p>We wanted to initiate operation efficiency programme in our Deutsche Telekom international group. I persuaded stakeholders that proof of concept could be run in Czech republic and that SAP is the right application for it. Our ROI was in 9 months.</p> <p>Our successful SAP migration was afterwards used as showcase how similar migrations in other 5 countries were setup.</p>	

<p>My role as a project manager was to deliver this migration and then provide know-how and lessons learnt within our Deutsche Telekom group. This initiative also started the global Cloud Implementation program later on; this programme was one of TOP4 programme in Deutsche Telekom and should bring 1 billion euro of saving in 5 years.</p>	
International Project Manager – Sales Catalogue	01/2008-01/2009
<p>This project introduced new sales catalogue. It was for our e-shop and SAP at first and then it provided sales catalogue capabilities also for other key applications. We had also updated our sales processes for it.</p> <p>I was a project manager on this projects and I cooperated with our German service center, system integrator from Israel and developers in India.</p>	
Project Manager – CRM System Retirement	01/2008 – 09/2008
<p>I was responsible for retirement of old CRM system. Our team identified business processes that were still influenced by this system and we reengineered these processes for the new environment.</p> <p>We prepared really great optimization of our business processes and ROI of our project was 3 month.</p>	
Project Manager – Merger of Subsidiaries	03/2006 – 12/2006
<p>I was responsible as a delivery manager for IT and accounting area. My team created integration and implementation strategy closely with McKinsey and then deliver it. The merger was more straightforward thanks to prior consolidation of IT, banking and accounting systems in these areas.</p>	
Project Manager – IT Consolidation of Financial group	02/2005 – 12/2005
<p>I as a head of IT prepared, gained support by management and delivered IT consolidation of 4 companies within our financial group. I saw that soon or later there would be real merger of all subsidiaries in one company so I thought ahead and prepared consolidation of our subsidiaries on IT level. We put together banking, accounting and CRM systems.</p> <p>I persuaded management of all involved companies, delivered financial savings and better comfort for our users.</p>	
Delivery Manager – Banking System Implementation	01/2004 – 01/2006
<p>Our core banking system was outdated and didn't suit company's needs. I was responsible for gathering business requirements, redesign of business processes, preparation of solution design and technical and business launch.</p> <p>We created innovative product that afterwards won the "Microsoft Industry Awards 2004" in Czech Republic for the best solution in banking, insurance and financial.</p>	
Delivery Manager – Financial Derivatives	06/2003 – 01/2004
<p>Czech Consolidation Agency (investment banking) wanted to start trading with financial derivatives. My task was to prepare our core banking system, implement trading and accounting system and setup all business processes. I cooperated closely with our auditor PricewaterhouseCoopers.</p>	