

Ing. Adam Trčka

IT manager



Contact Info



Na Slatince 3279/3
Praha 10



+ 420 725 759 002



trckaa@gmail.com

Key Assets

- Establishing Objectives
- Budgetary Control
- Business Development
- Strong IT Skills
- Strategy & Planning
- Mentoring & Guidance
- Client Management
- Leadership & Motivation

Professional Experience

Segment delivery manager 2014 – Present

Ness Czech s.r.o.

- Managing a **portfolio of projects** and ensuring that all projects are delivered on time and within budget
- Responsibility for 7 project managers and around **35 running projects**
- Managing segment operation (9 direct reports, 90 people in department)
- Financial forecasting, budgeting and reporting (annually over 250mio CZK)
- Overseeing and mentoring other project managers on specific account, acting as an escalation point to customer
- Overseeing setup of project, including handpicking project team and delivering effective project governance
- Guiding and motivating project team and all stakeholders to take responsibility for allocated project deliverables
- Overseeing all financial considerations of project including budgetary control, forecasting and revenue growth
- Allocating appropriate resource for customer's job depending on size of job and revenue generated

Head of Java Competence

2015 – Present

Ness Czech s.r.o.

- Establishing proper development processes, methods and metrics
- Preparing new strategy and visions (new technology, new delivery approaches)
- Team leading, budgeting, hiring
- Marketing of Java development (preparation of meetups, conferences)

ACHIEVEMENTS

- Preparation and execution of new SW developments standards across company
- New setup for automatized testing and log management
- New setup for unified code repository, build and testing processes

Senior Project Manager

2009 – Present

Ness Czech s.r.o.

- Managing project teams of between 10-30 specialists for projects valued between €1M – €3M
- Delivering projects across governmental, finance and telecommunications sectors
- Managing delivery of infrastructure projects including hardware migrations, rollouts, outsourcing and operations
- Prioritising various project deliverables as per scope of project, setting project milestones and managing issues
- Fostering a culture of accountability within teams through communication, coordination and inter-team working
- Developing and maintaining relationships with clients and providing continuous updates to B-1 Level
- Ensuring that all budgets are realistic and that there is adequate resource and talent to deliver on time
- Managing day-to-day support operations and escalating various project issues to management as required
- Delivering projects on time and on budget through effective management of diverse project teams
- Overseeing project teams and various stakeholders to ensure that they deliver as per scope of the project
- Monitoring project performance using MS Project and Excel and pushing teams to ensure on time delivery

DELIVERED PROJECTS

- Implementation of new billing platform (5mio+ subscribers)
- Implementation of new CRM platform (custom development)
- Implemented fully integrated ecommerce platform for a company in the Telecoms, featuring web-selfcare and an e-shop. This was a complex multivendor project with emphasis on backend functionality through CRM / Provisioning
- Delivered a web self-care platform within the Finance sector. Featured platform delivery and setup of system integrator and all supporting governance
- Delivered an end-to-end Outsourcing company in the Public sector including acquiring talent, hardware and software takeover and setup of supporting governance
- Implemented a full data warehouse solution for virtual operators in the Telecoms sector, including the design and delivery of a new DWH system for virtual operators

ACHIEVEMENTS

- Successfully delivered project to outsource an entire IT department within 3 months and delivered IT support to 500 internal end users
- Managed a project to implement new billing software to handle billing for 5 million+ subscribers
- Successfully managed various projects in 'crisis mode', taking project on from poorly performing project managers and turning projects around to successfully deliver project and retain client

Project Manager

2007 to 2009

University of Prague (IT Department)

- Coordinated a complex migration of 15 different university systems into 1 information system with ETL
- Managed a 5-person team and operated the stream for 7 months and implemented a cleansing stream
- Performed in-depth analysis of current systems including gathering and analysing business requirements
- Delivered new information system rollout within the agreed timeframe with full buy-in from all stakeholders

Certifications

Project Management Professional (PMI-PMP)

PRINCE 2

PMI Agile Certified Practitioner (PMI-ACP)

Certified Scrum Professional (CSP)

ITIL Foundation V3

Cambridge Advanced English Certificate (CAE) C1 Level equivalent

IT Skills

- MS Office: MS Office (advanced Word, Excel, PowerPoint, Access and Outlook)
- Project Management Software: MS Project, JIRA, HPQC, SAP, MS Excel
- Various productivity and time management tools, backup and disaster recovery, support and maintenance
- Knowledge of networking solutions (Cisco certified)
- Knowledge of SW delivery techniques and methodologies

Internships & Volunteering

Volunteer, People in Need, Prague

2009 – Present

Intern, Dell, Austin, Texas

2007

Education

Master's Degree, University of Economics, Prague

2009

Business Administration & Management, University of Austin, Texas

2008